# CHALLENGE CAMPER TRAILER HIRE

ABN: 53 658447 292

414 Kensington Road, Wattle Park SA 5066

Gary: 0417 006559 Jane: 0408 814729

info@challengecampertrailerhire.com.au

Dear Hirers

Thank you for choosing to hire a Challenge Camper Trailer!

We trust you will enjoy your trip and to assist you in getting the most from your hire camper, we have prepared the following Procedures Guide, which you will find helpful, especially if you are camping in this way or towing a trailer for the first time. If you encounter any problems or difficulties in the use of your camper, please do not hesitate to contact us and we shall endeavor to assist you in any way we can.

NOTE – AS HIRERS YOU NEED TO KNOW YOUR RESPONSIBILITIES IN MAINTAINING THE TRAILER IN TOP CONDITION WHILST IT IS IN YOUR CARE. WE THEREFORE URGE YOU TO READ THIS GUIDE THOROUGHLY BEFORE YOU COMMENCE YOUR HOLIDAY.

## **ACCIDENT / BREAKDOWN**

In the unfortunate event that either occurs, please notify us as soon as possible of your situation. This will enable us to assess your problem and make the necessary arrangements to with recover or repair your hire unit. In the first instance please phone either of us on the above numbers and we will contact you asap.

We pride ourselves in supplying a quality product and any suggestions or feedback on the product or service would be welcome. We will email you a review form.

Warm regards

Gary & Jane Kettle

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## **PROCEDURES GUIDE**

### TRAILER MAINTENANCE

We recommend strongly that all wheel nuts be tightened after traveling approximately 150 kms.

#### **CHOOSING A CAMPSITE**

Be sure to take time to establish where your trailer should be located, in respect to wind/shade/view and level ground. Remember, the tent opens off the passenger's side of the trailer, so access hatch is also on this side. Awning is zippered from the back of the tent, starting from above the back tailgate.

## TRAILER LEVELLING & BRAKES (for off-road trailers)

Once the trailer is unhooked off your vehicle, simply wind down the jockey wheel at the front until the trailer is noticeably tilting forward and not level. Go to the back of the trailer and let both jack stands down and set spring loaded jack stands into place. Wind up trailer to an even level. Engage hand brake or wheel chocks.

For trailers with hydraulic override drum brakes simply hook up trailer and ensure that the following 3 procedures are adhered to:

- Ensure the hand brake is disengaged by sliding back rubber sleeve over main handle and hand brake lever. This will prevent the brakes accidentally being engaged and thus wearing out the towing conditions.
- 2. Ensure that hinged flap is opened at the trailer coupling end. This is engaged only if you are reversing up a steep hill.
- 3. Ensure all safety chains and wiring plugs are connected to the vehicle.

### GAS STOVE & BOTTLE / ELECTRICAL & LIGHTING / WATER TANK

- The 4.5kg gas bottle should be enough to last in excess of 14 days if used sensibly. You will need to secure it directly to the gas stove. Ensure it is turned off when not in use.
- Your power supply comprises of a heavy duty 12v battery wired to a 240v to 12v DC battery charger. If staying at a powered site plug in the battery charger (in front toolbox) and ensure it's switched to charging mode. There are 2 x 10watt normal globe lights. There is an inside point and an outside point. Please ensure switched off when not in use.
- The water capacity is 86l off-road and 64l on-road. There are 2 hand operated pumps kitchen sink area and on the driver side of the trailer.

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#### **TENT ERECTION**

- 1. Removing vinyl cover pull corners up first & then unzip, fold back and store in a dry place.
- 2. Lay the ground sheet down to protect the tent floor.
- 3. Inside poles are under mattress, in front of the mesh protector. Bed step/ladder is also under mattress, or in the trailer cavity.
- 4. One person stands on either side of trailer and folds out tent. One person holds the crossbar of the tent taut to extend the tent, whilst the other person goes inside the tent to fit the 2 adjustable upright poles and the 2 adjustable spreader bars. Make sure the blunt ends of the upright poles are placed into the leather pockets on the floor. Do not fully extend the upright poles until the spreader bars are in place. Extend the spreader bars and upright poles until the tent is even and taut. Once the poles are locked into place the tent is freestanding and you simply hammer in enough pegs to keep the floor taut. Depending on wind conditions one peg in each corner is usually enough for an overnight stay.
- 5. The awning is stored in the large canvas bag in the trailer. To erect simply zip it onto the tent wall, commencing at the kitchen end. You may need to stand on something to reach the apex of the tent, alternatively slot the end of a tent pole into the zip and pull carefully. Install the 4 upright poles first, commencing with the apex, then the 3 spreader bars around the kitchen alcove. All guy ropes and pegs are supplied.

### **PACKING AWAY**

- 1. Please make sure to pack away the tent when dry if possible. Clean off any bird droppings using a blunt object. Do NOT use soap or detergent to clean the canvas.
- 2. Remove any PVC overlays from windows & zip all window openings half-way only.

  Completely zip the door openings. Please <u>LEAVE DOOR FLAPS UNZIPPED</u>, so an air block isn't created. Pack away step and safely store light fittings. Cover bed and sweep out floor (small blue tarp, dustpan & broom supplied)
- 3. Unzip and neatly fold away awning.
- 4. Remove the inside poles and store with the bed step under mattress.
- 5. DO NOT LOWER THE POLES OVER THE BED.
- 6. Concertina the tent back down over the trailer tucking in the canvas neatly on each side as you lower each section. Fold the door flaps backwards to lie flat across the top of the tent as you go.
- 7. Cover canvas flap and zip starts at the back of the trailer. Attach zip and slowly zip all around, pulling straight as you go. Then pull the corners back down.