

CHALLENGE CAMPER TRAILER HIRE

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1. The hirer agrees to details as described in the agreement to hire and becomes responsible for all costs as listed.
2. Deposit/Bond and full amount of hire due and payable before commencement of hire.
3. Security Bond will be held for a period of 28 days from return date.
4. Bookings are not considered confirmed until Deposit/Bond have been received in cleared funds.
5. Cancellations:-
21-14 days prior to hire commencement date – 50% Deposit/Bond refund
14-7 days prior to hire commencement date – 25% Deposit/Bond refund
7 days or less prior to hire commencement date – NIL Deposit/Bond refund
6. Camper and all ancillary equipment and accessories must be returned in clean and good working order. Where camper is returned excessively dirty or canvas is heavily soiled or holed then a charge will be applied to either clean or repair said items. This charge will be ascertained after inspection on return of the unit the Challenge Camper Trailer Hire.
7. Cost of tyre punctures throughout the period of hire become the responsibility of the hirer and will be charged at the normal repair rate should the unit be returned with a punctured tyre.
8. The cost of replacement tyres, should they be required due to shredding or blowout throughout the period of hire, is the responsibility of the hirer. If the hirer is required to purchase new rather than second hand tyres, then upon return of the unit Challenge Camper Trailer Hire will negotiate with the hirer a fair and reasonable amount of compensation to allow for wear and tear of the pre-existing types. To facilitate this, receipts and old tyre casings are to be returned with the unit to Challenge Camper Trailer Hire.
9. Insurance: An excess of \$500 is applicable to all hires where damage resulting from an accident (either multiple or single vehicle) or theft occurs during the period of hire, whether insurance is listed as a separate item or included within the standard hire rates. Where damage to the unit is valued at \$500 or less, the hirer is responsible for the cost of repairs: however should a third party be responsible for the damages caused to the unit, whether by collision, accidental or malicious means and claim proven against them leading to a compensation payment to Challenge Camper Trailer Hire, then such monies will be refunded to the hirer up to the excess amount of \$500 less any legal costs incurred in the claim.
The Deposit/Bond monies already paid by the hirer can be applied to the above clause, however should the damage be of a greater value than the Deposit/Bond monies paid, Challenge Camper Trailer hire will collect from the hirer the balance of payment up to the \$500 excess amount. Should any collection costs be incurred in payment of such monies to Challenge Camper Trailer Hire then the hirer will become responsible for payment of cash costs over and above what is owed to Challenge Camper Trailer hire from the preceding clauses. In the event of theft of the hire of the unit, Challenge Camper Trail Hire is under no obligation to provide a replacement unit for the remainder of the hire period. In the event of accidental damage to a camper trailer and the hirer leaves the unit 'in situ' and does not return the unit to the place of hire or repair, where then hirer could have reasonable done so, then Clauses 12 & 13 will apply. If the hirer can show proof that the camper trailer is covered by the hirer's current Motor Vehicle Insurance Policy for the period of hire, then the above can be waived.
10. The cost of repairs for any wilful, negligent or malicious damage occurring during the period of the hire will be deducted from Deposit/Bond monies paid. The hirer also agrees to pay Challenge Camper Trailer Hire cost of repairs for such damage which are in the excess of the Deposit/Bond monies already paid, plus cost of any fees incurred by way of process to recover these monies. Cost of repairs to canvas not considered as fair and normal wear and tear are to also apply to this clause.
11. Return of all extras and accessories as listed in contract contained herein must be made, otherwise hirer is responsible for the replacement cost of same.
12. Challenge Camper Trailer Hire will suffer no claim from the hirer for reimbursement of accommodation costs, loss of deposits or any extra or sundry costs involved due to the failure of the hire unit, either through accidental damage, mechanical breakdown or such even during the hire period.
13. Cost of retrieval incurred through non-return of the hire unit to place of hire as listed in the schedule contained in the contract by the due date, (unless by agreed arrangement with Challenge Camper Trailer Hire) will be totally at the expense of the hirer.
14. Late returns will be charged at the normal daily rate of hire, separate from any retrieval costs incurred as described in Clause 12 above. NOTE – If late return is due to the mechanical failure of the hire unit en route, costs listed in Clauses 12 & 13 may be waived at the discretion of Challenge Camper Trailer Hire, provided they are notified immediately of such an event and proof of such failure is proved by the hirer.
15. Challenge Camper Trailer Hire agrees to provide a camper of the hirer's choice or a camper of same or similar qualities should one not be available at time of hire.
16. Challenge Camper Trailer Hire will suffer no claim from the hirer for reimbursement or compensation relating to the use of charged accessories, whether this be due to misuse, abusive treatment or no performance of the accessories whilst on hire.
17. The hirer accepts that Challenge Camper Trailer Hire or their agent will suffer no claim from the hirer whatsoever arising from the use of the following listed items: Jerry Cans (steel or plastic); Water Containers (plastic); Gas Cooktop & Gas Bottle; Heavy Duty Battery in camper toolbox; Front opening access gate with spare wheel attached; Tent Pole or Spreader Bars (inc tent pegs and guy ropes); Kitchen Unit in general; Recovery Gear (inc jacks, snatch straps, D shackles, tree protectors, car exhaust jacks, jacking blocks, or any tools associated with repairing or changing of tyre/wheels).
18. Any traffic infringement notices incurred during the time of hire are the responsibility of the hirer and will be deducted from the Security Bond, as per Clause 3.